



Client Overview

- Global Video Game Company, recognized as the top 30 game developers with wide ranging successful game titles
- One of their game titles (game under test) is a Third-Person Shooter Game developed for PC and Consoles – Xbox One, PS4, and Switch



Business Requirements

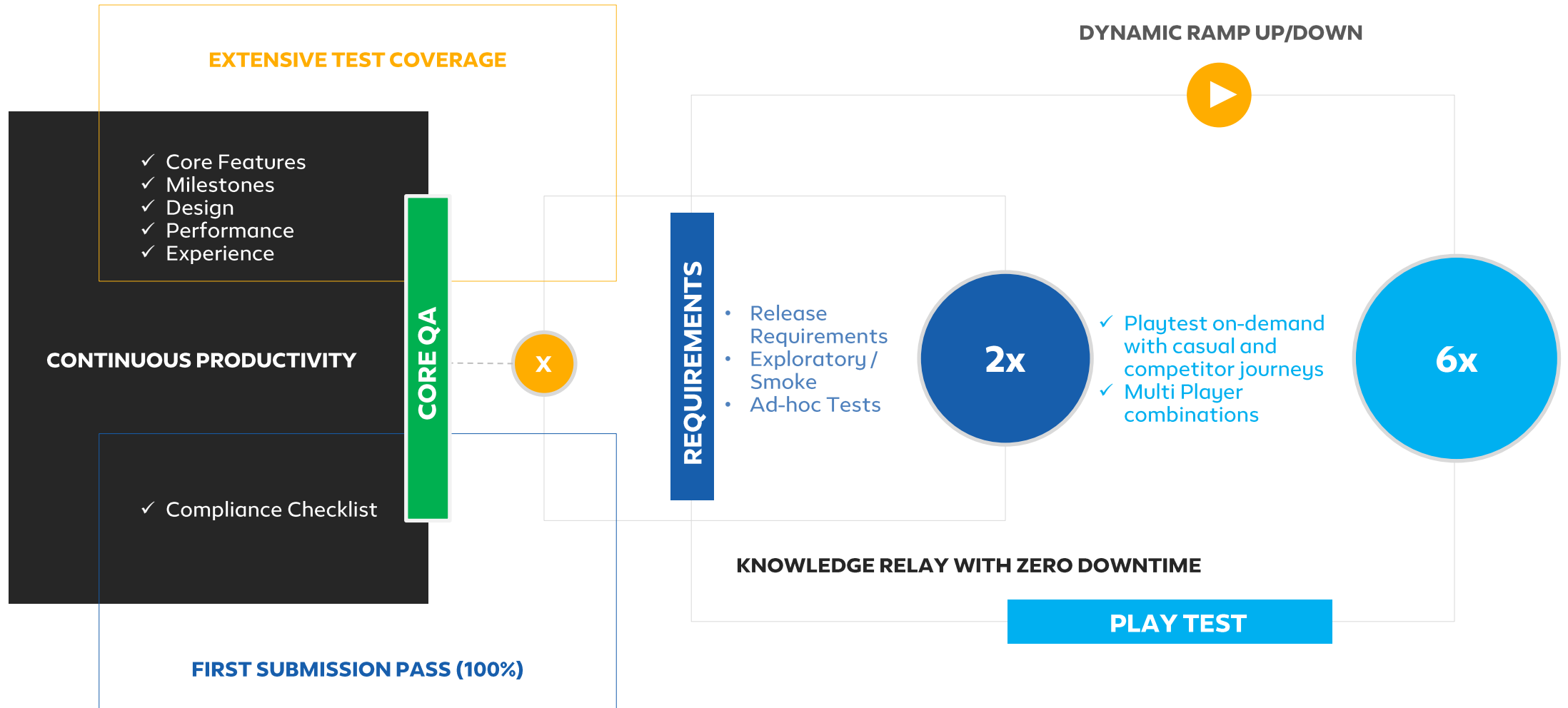
- Engage an integrated QA team that operates in line with the game development and ensures comprehensive quality
- Perform Gameplay tests, functional validations and feedback on the unique abilities of the game
- The testing partner should verify integrity to consistent user experience
- Perform compliance checks (up to date requirements) for Consoles



Our Solutions

- Engaged a core team and a flexi team for extensive QA operations on core functionality, compliance and playtest requirements
- Flexible QA solutions (in a dev culture of least dependence on test cases and documentation) with strong knowledge of game play and expert notes on traceability
- Compliance Checklist execution for the updated console requirements on Xbox and PS4
- Conducted cross play and cross save consistency and seamless experience checks across consoles and PC.
- Dynamic Regression as function of the agile feature additions
- Detailed bug reports with appropriate comments, tags to related game features, reproduced defect screen images etc.

The Game of Operations for Evolving Dev Cycles





Deliverables

Test Charter

Checklist Coverage

Daily / Weekly Reports

Scrum Notes

Bugs (JIRA)



Business Impact

- Dynamic team ramp up and down – scaled upto 50 member team for playtest and console requirements
- Immersive Team and Feature Traceability :
 - Knowledge acquisition and retention, application of knowledge to showcase QA integrity and veracity; Team accountability and involvement was key when test cases are constantly evolving
 - Zero slack in knowledge transfer / catching up with the core game dynamics
- 100% First Submission Pass on Console releases
- Effective communication with Dev team and following up for bug fixes helped meet the timelines effectively. Every hour delay in completing the testing would appreciate 1% increase in overall cost for the client.



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