



COMPLIANCE

REGULATIONS

STANDARDS



Client Overview

- One of the fastest growing top 20 video game publishers in the world. As a global full-service publisher, they handle all levels of video game publishing across every genre and major platform
- Their game titles (game under test) are spread across various genres for PC and Consoles – Xbox One, PS4, and Switch



Business Requirements

- Engage an integrated QA team that operates in line with the game development and ensures comprehensive quality
- Perform compliance tests, functional validations and feedback on the unique abilities of their games
- The testing partner should verify integrity to consistent user experience
- Perform compliance checks (up to date requirements) for Consoles



Our Solutions

- Engaged QA team for extensive QA operations on core functionality, compliance and compatibility test
- Flexible QA solutions with strong knowledge of game play and expert notes on traceability
- Compliance Checklist execution for the updated console requirements on Xbox, PS4 and Nintendo Switch
- Conducted cross play and cross save consistency and seamless experience checks across consoles and PC
- Dynamic Regression as function of the agile feature additions
- Detailed bug reports with appropriate comments, tags to related game features, reproduced defect screen images etc

EXTENSIVE TEST COVERAGE

REQUIREMENTS

- ✓ Core Features
- ✓ Milestones
- ✓ Design
- ✓ Performance
- ✓ Experience

APPROACH

TEST EXECUTION

✓ TRC Checks

✓ Smoke / Sanity Tests of supported languages

✓ Multi Player and Network tests

✓ Execution of Functional TRC checklist

✓ Confirmation/Regression testing

✓ Multi Player and Network TRC checks



FIRST SUBMISSION PASS (100%)



Deliverables

Test Charter

TRC Checklist Coverage

Daily / Weekly Reports

Scrum Notes

Bugs (JIRA)



Business Impact

- Dynamic team ramp up and down – scaled up to 25–30-member team for compatibility and compliance QA
- Immersive Team and Feature Traceability :
 - ✓ Knowledge acquisition and retention, application of knowledge to showcase QA integrity and veracity; Team accountability and involvement was key when executing TRC test cases ensuring optimal coverage
- 100% First Submission Pass on PlayStation®4, XBOX One and Nintendo Switch consoles
- Effective communication with Dev team and following up for bug fixes helped meet the timelines effectively



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